



# Generating Reports Using Informed Visibility



## **Presented By**

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## Informed Delivery®

Consumers receive daily emails with photos of the mail they will be receiving.



## Informed Visibility®

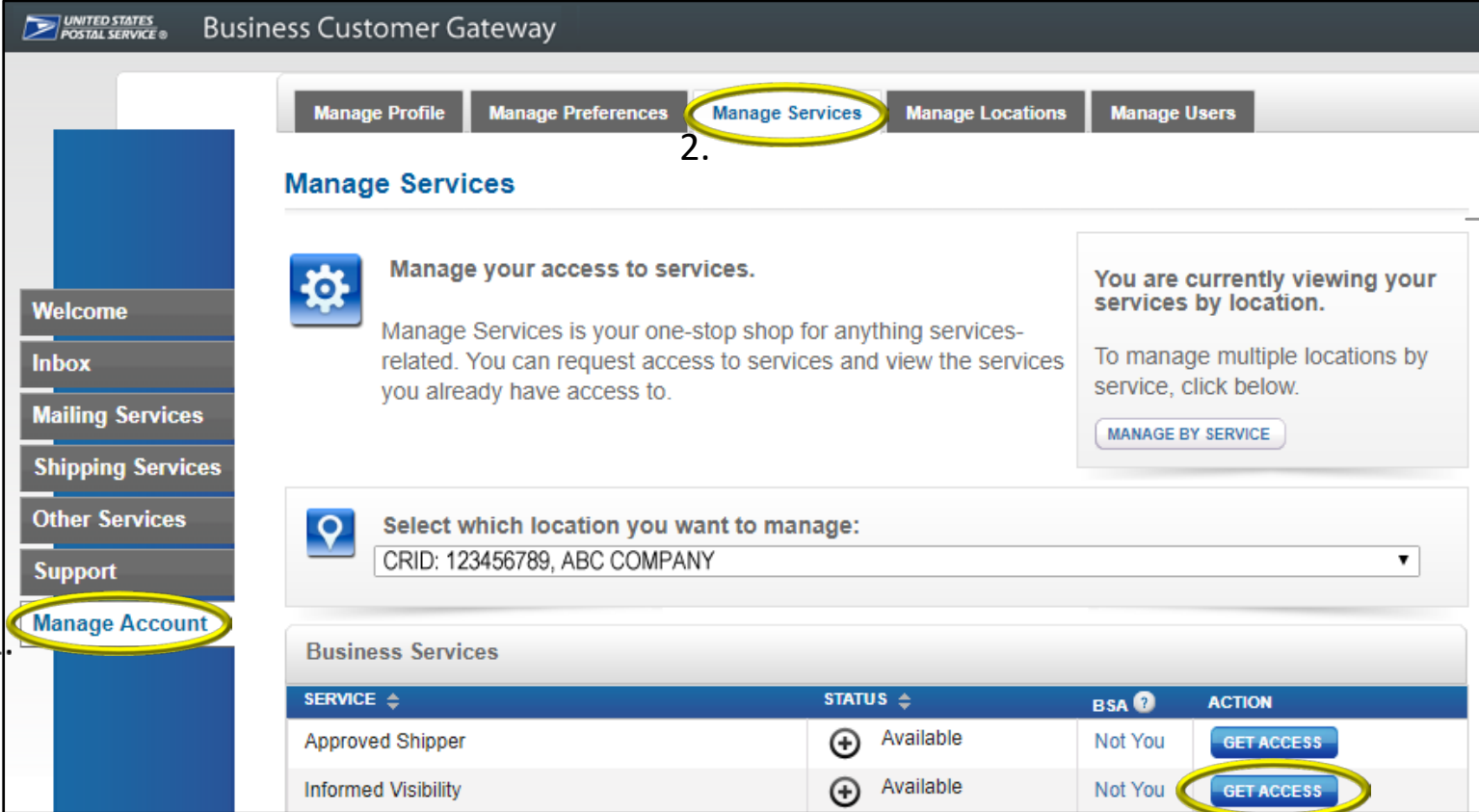
Mail tracking visibility for pieces (letters & flats), bundles, trays, tubs, sacks, and containers.

eDoc Job ID	IMcb	eDoc Container ZIP	Scan DateTime	Scan State	Scan Facility Name
912445S1	99M91234567 890000075264	19205	2017-08-29 18:03:44-0400	Enroute Arrive	NJI (NJ) NDC
912144P4	99M91234567 890000076763	19205	2017-09-12 00:08:54-0400	Enroute Arrive	NJI (NJ) NDC
912944P1	99M91234567 890000076763	19205	2017-09-12 07:48:46-0400	Enroute Arrive	NJI (NJ) NDC
912944S7	99M91234567 8900076761	19205	2017-09-11 20:51:49-0400	Entered at USPS	PHILADELPHIA (PA) NDC
912243S6	99M91234567 8900077161	197	2017-09-22 21:16:49-0400	Enroute Arrive	DELAWARE (DE) P&DC
912117L4	99M91234567 8900074769	19205	2017-08-26 00:24:33-0400	Enroute Arrive	NJI (NJ) NDC
912117D7	99M91234567 8900074769	19205	2017-08-26 21:22:38-0400	Enroute Arrive	NJI (NJ) NDC
912117S5	99M91234567 8900074767	19205	2017-08-26 00:24:21-0400	Enroute Arrive	NJI (NJ) NDC

## Requesting Access

Access is requested through the Business Customer Gateway (BCG) at <https://gateway.usps.com>

1. Select **Manage Account** from the main menu on the left.
2. Select the **Manage Services** tab at the top of the screen.
3. Scroll down to find “**Informed Visibility**” and click the **Get Access** button next to it.  
*If “N/A” or “Remove” appear, access has already been granted.*
4. Access will be available once the Business Service Administrator (BSA) approves the request.



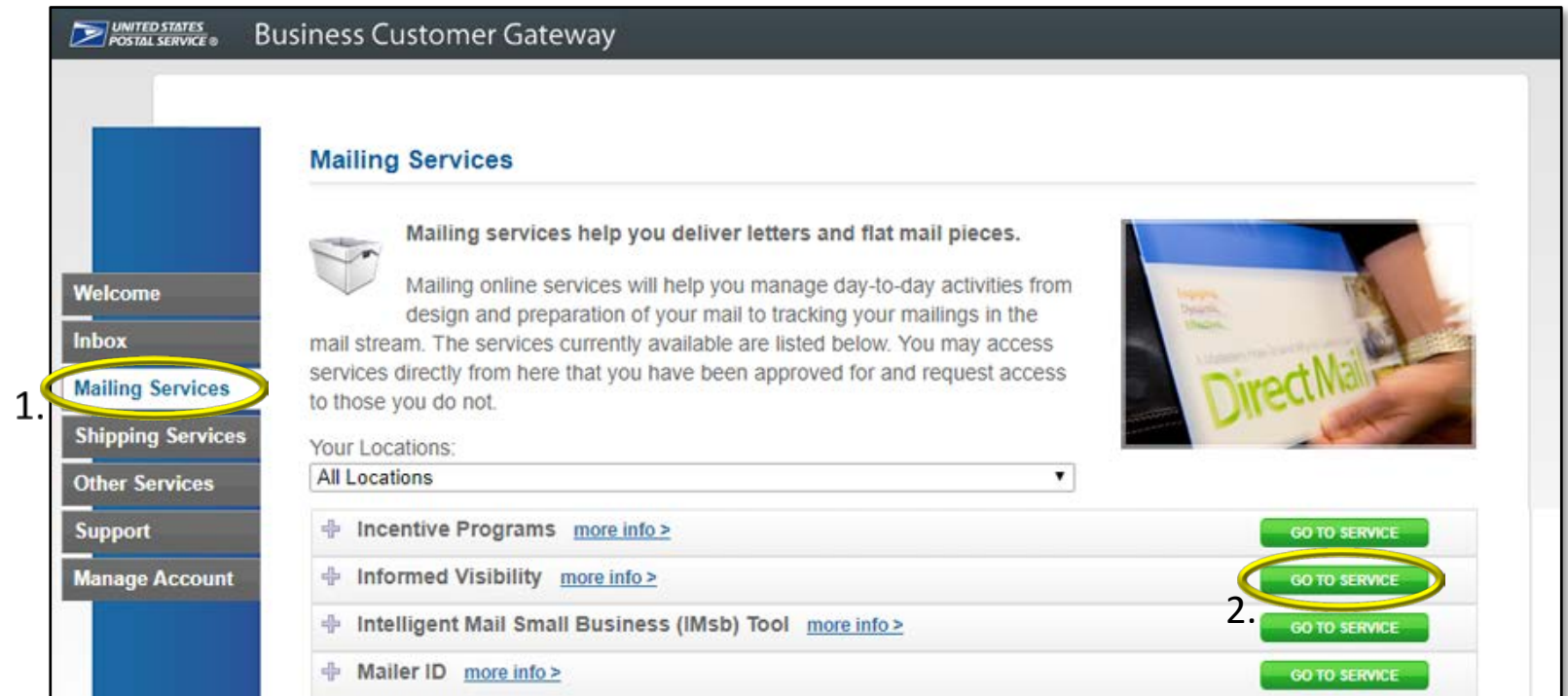
The screenshot shows the Business Customer Gateway (BCG) interface. On the left, the 'Manage Account' menu item is circled in yellow and labeled '1.'. At the top, the 'Manage Services' tab is circled in yellow and labeled '2.'. Below the tabs, the 'Manage Services' section is visible. It includes a gear icon and the text 'Manage your access to services.' and 'Manage Services is your one-stop shop for anything services-related. You can request access to services and view the services you already have access to.' To the right, a message states 'You are currently viewing your services by location.' and 'To manage multiple locations by service, click below.' with a 'MANAGE BY SERVICE' button. Below this, a location selection dropdown is shown with the text 'Select which location you want to manage:' and 'CRID: 123456789, ABC COMPANY'. At the bottom, the 'Business Services' table is displayed. The table has columns: SERVICE, STATUS, BSA, and ACTION. The 'Informed Visibility' row is highlighted, and the 'GET ACCESS' button in the ACTION column is circled in yellow and labeled '3.'.

SERVICE	STATUS	BSA	ACTION
Approved Shipper	Available	Not You	GET ACCESS
Informed Visibility	Available	Not You	GET ACCESS

## Accessing Informed Visibility

Informed Visibility is accessed through the Business Customer Gateway (BCG) at <https://gateway.usps.com>

1. Select **Mailing Services** from the main menu on the left.
2. Scroll down to find “**Informed Visibility**” and click the **Go to Service** button.
3. The Informed Visibility dashboard will appear.



## The Dashboard

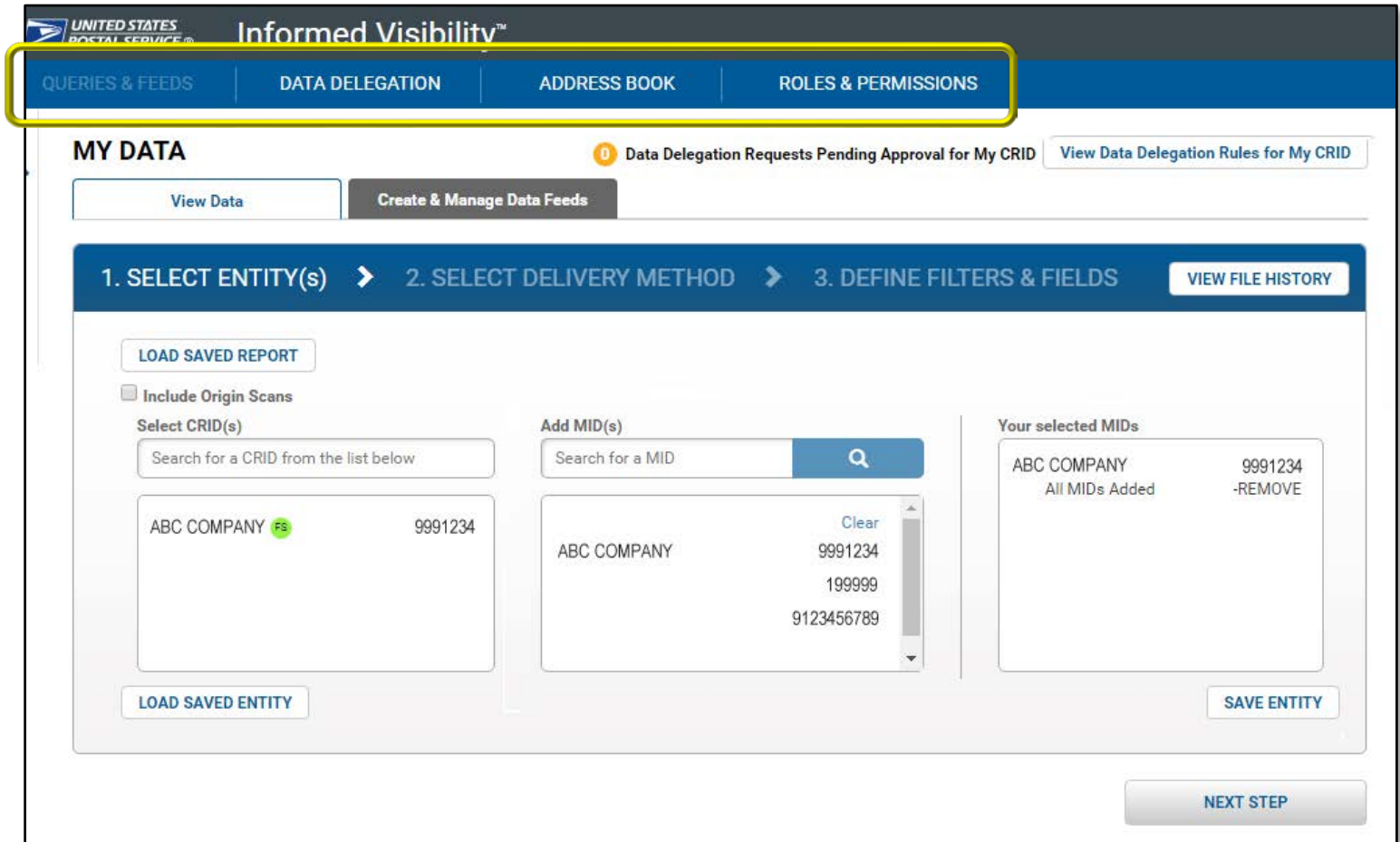
The Informed Visibility Dashboard is split into four sections.

**Queries & Feeds** - Request on-demand reports and manage data subscriptions.

**Data Delegation** - Grant data access permission to other businesses.

**Address Book** – Manage server information and email addresses of report destinations.

**Roles & Permissions** – Customize access settings for all linked users.



The screenshot shows the 'Informed Visibility' dashboard interface. At the top, there's a navigation bar with four tabs: 'QUERIES & FEEDS', 'DATA DELEGATION', 'ADDRESS BOOK', and 'ROLES & PERMISSIONS'. The 'QUERIES & FEEDS' tab is highlighted with a yellow box. Below the navigation bar, the 'MY DATA' section is visible. It includes a 'View Data' button and a 'Create & Manage Data Feeds' button. A notification banner indicates 'Data Delegation Requests Pending Approval for My CRID' with a 'View Data Delegation Rules for My CRID' link. The main workflow consists of three steps: '1. SELECT ENTITY(s)', '2. SELECT DELIVERY METHOD', and '3. DEFINE FILTERS & FIELDS', followed by a 'VIEW FILE HISTORY' button. Under '1. SELECT ENTITY(s)', there's a 'LOAD SAVED REPORT' button, an 'Include Origin Scans' checkbox, and a 'Select CRID(s)' section with a search bar and a list of entities (e.g., 'ABC COMPANY' with CRID '9991234'). There's also a 'LOAD SAVED ENTITY' button. The 'Add MID(s)' section has a search bar and a list of MIDs (e.g., 'ABC COMPANY' with MIDs '9991234', '199999', '9123456789'). A 'Clear' button is next to the MID list. The 'Your selected MIDs' section shows 'ABC COMPANY' with 'All MIDs Added' and a '-REMOVE' link. A 'SAVE ENTITY' button is at the bottom right. A 'NEXT STEP' button is at the very bottom.



## Queries & Feeds – On Demand Reports

1. Select Entity: Data is selected at a CRID and MID level.

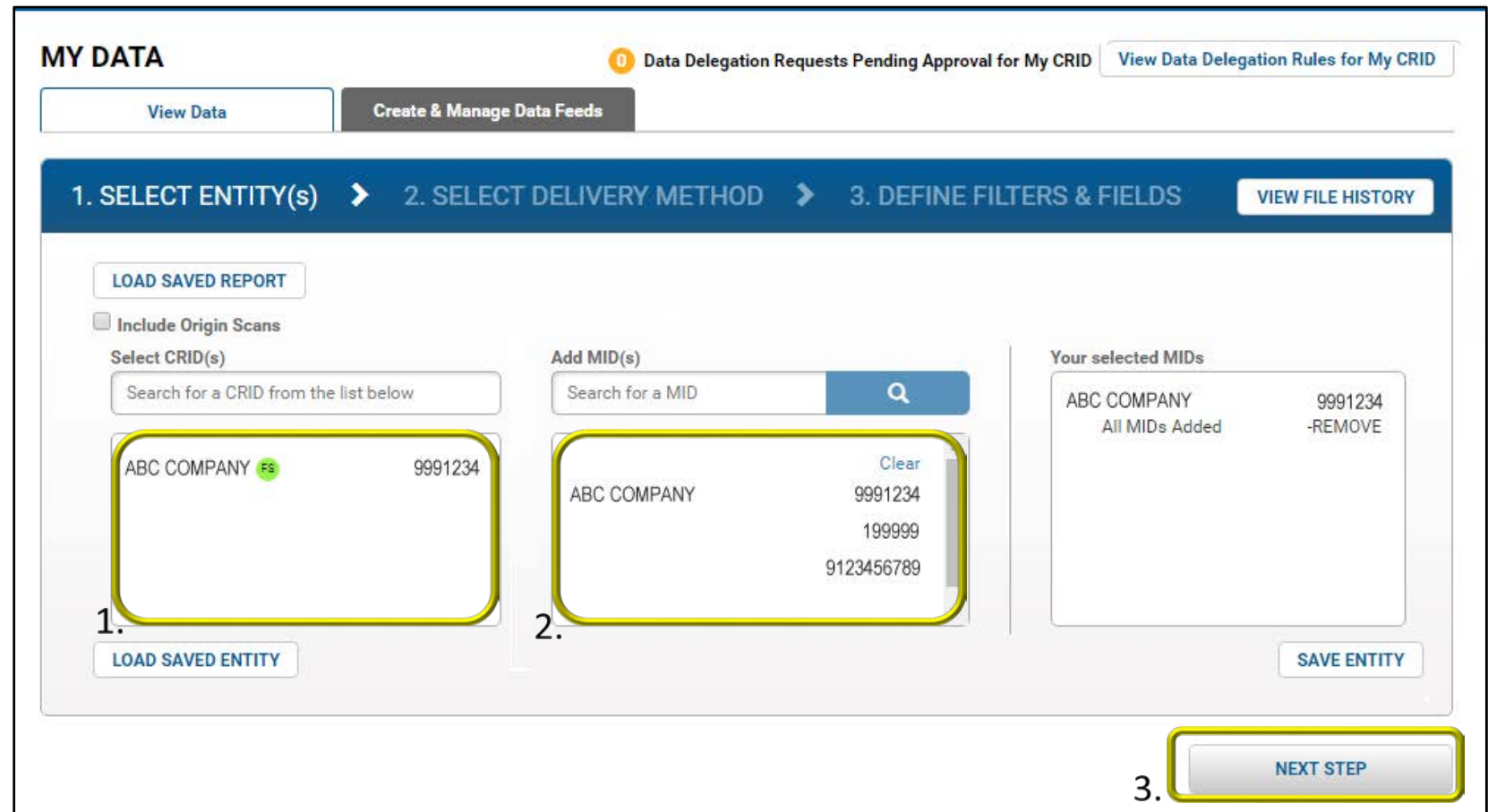
1. Select the company whose data should be included in the report.

The **FS** icon means the company has Full Service status.

2. Select the MIDs to include in the report.

To select all of the MIDs for a company, simply click on the top line with the company name and CRID.

3. Click the Next Step button to proceed.



**MY DATA**

0 Data Delegation Requests Pending Approval for My CRID [View Data Delegation Rules for My CRID](#)

[View Data](#) [Create & Manage Data Feeds](#)

1. SELECT ENTITY(s) > 2. SELECT DELIVERY METHOD > 3. DEFINE FILTERS & FIELDS [VIEW FILE HISTORY](#)

[LOAD SAVED REPORT](#)

☐ Include Origin Scans

Select CRID(s)

Search for a CRID from the list below

ABC COMPANY **FS** 9991234

[LOAD SAVED ENTITY](#)

Add MID(s)

Search for a MID

ABC COMPANY 9991234  
199999  
9123456789

Clear

Your selected MIDs

ABC COMPANY 9991234  
All MIDs Added -REMOVE

[SAVE ENTITY](#)

[NEXT STEP](#)

## Queries & Feeds – On Demand Reports

1. Select Entity: Data is selected at a CRID and MID level.

1. Select the company whose data should be included in the report.

The **FS** icon means the company has Full Service status.

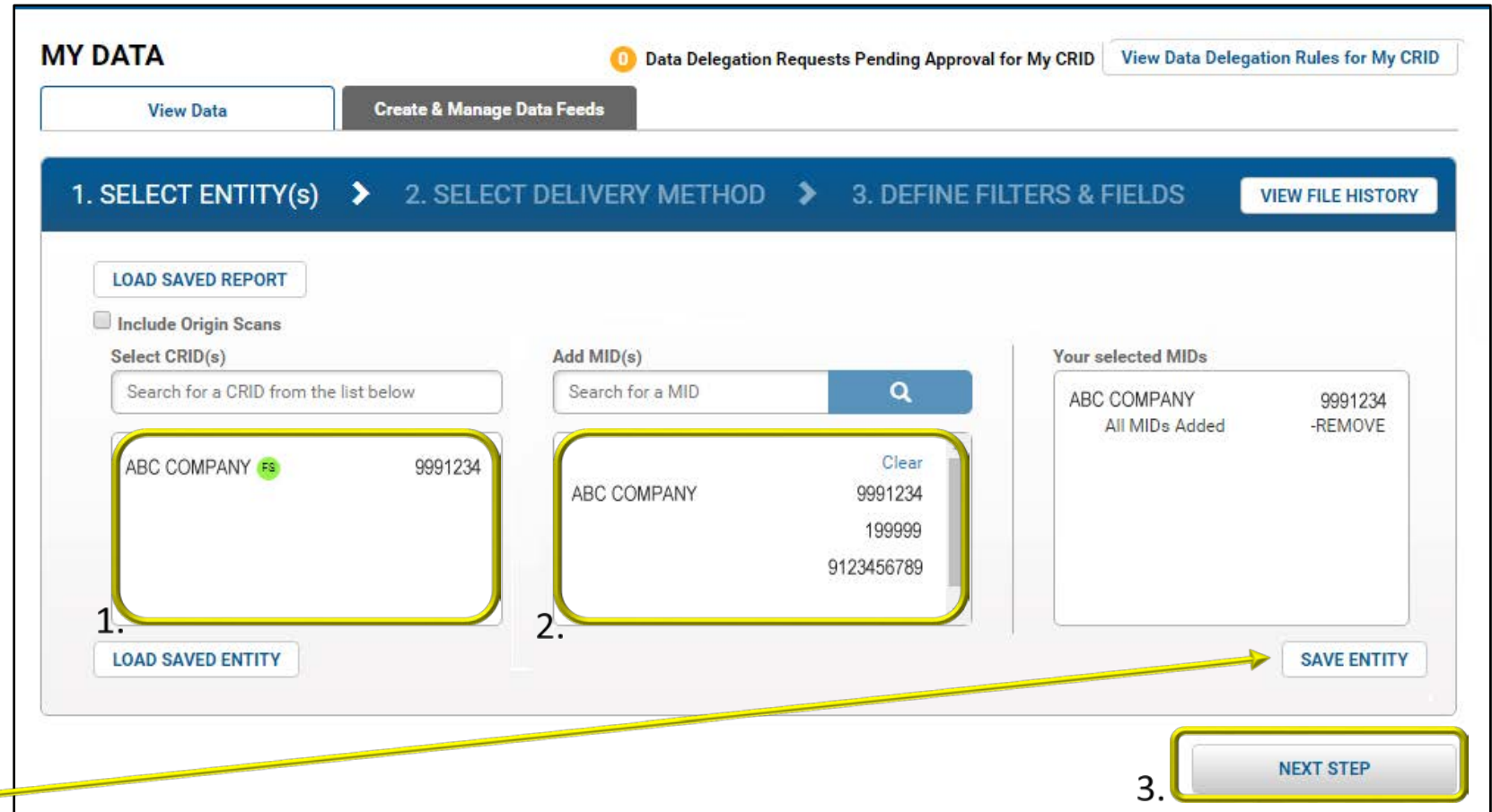
2. Select the MIDs to include in the report.

To select all of the MIDs for a company, simply click on the top line with the company name and CRID.

3. Click the Next Step button to proceed.



The Save Entity button can be clicked to save these settings for future use.



**MY DATA**

0 Data Delegation Requests Pending Approval for My CRID [View Data Delegation Rules for My CRID](#)

[View Data](#) [Create & Manage Data Feeds](#)

1. SELECT ENTITY(s) > 2. SELECT DELIVERY METHOD > 3. DEFINE FILTERS & FIELDS [VIEW FILE HISTORY](#)

[LOAD SAVED REPORT](#)

☐ Include Origin Scans

Select CRID(s)

Search for a CRID from the list below

1. **ABC COMPANY** **FS** 9991234

[LOAD SAVED ENTITY](#)

Add MID(s)

Search for a MID

2. **ABC COMPANY** 9991234  
199999  
9123456789

[Clear](#)

Your selected MIDs

**ABC COMPANY** 9991234  
All MIDs Added -REMOVE

[SAVE ENTITY](#)

3. [NEXT STEP](#)

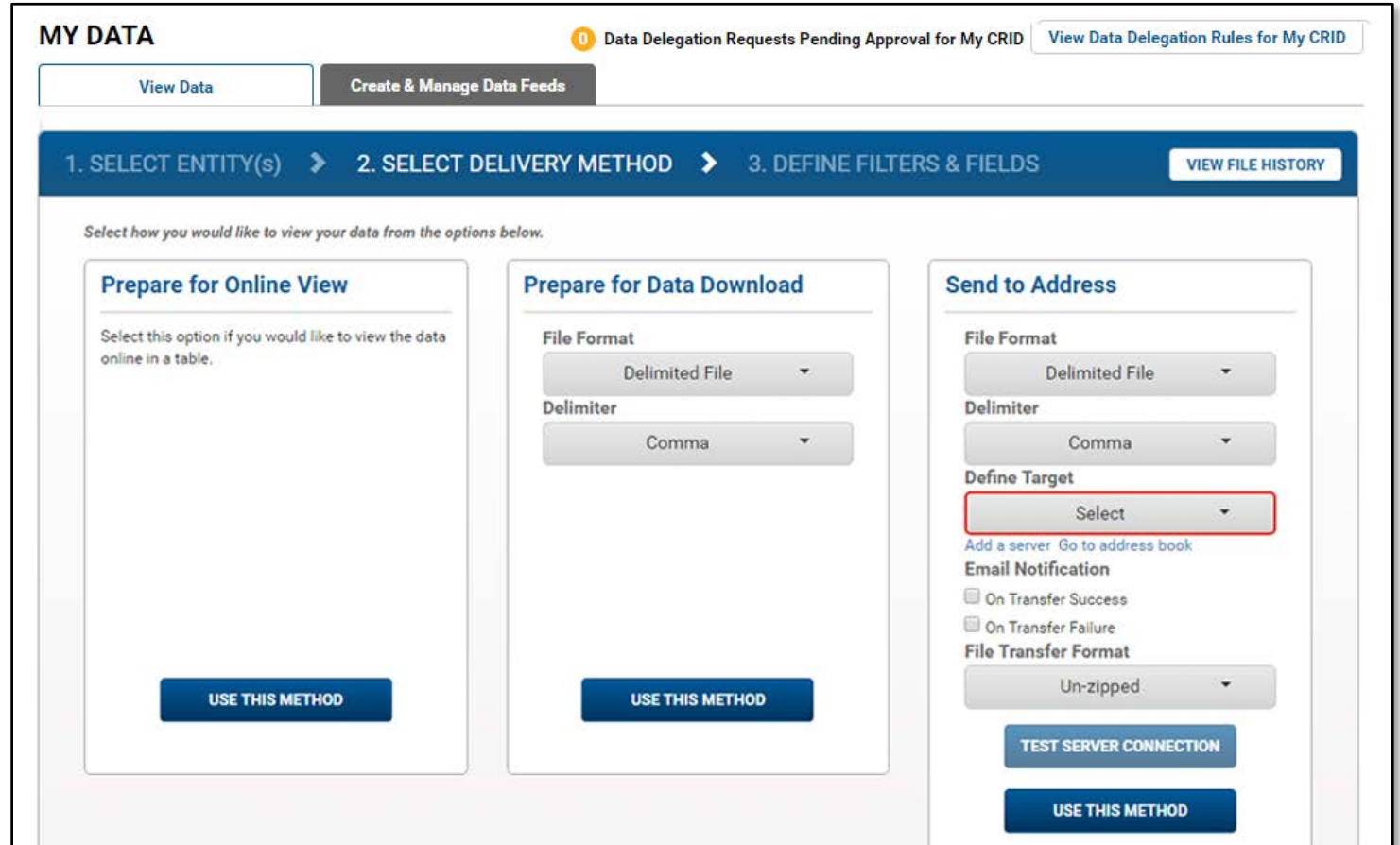
## Queries & Feeds – On Demand Reports

2. Select Delivery Method: Three delivery methods exist.

**Prepare for Online View** – The report will be displayed in the internet browser.

**Prepare for Data Download** – A file will be downloaded directly from the internet browser.

**Send to Address** – A server can be selected for secure data transfers.



The screenshot shows the 'MY DATA' interface with a navigation bar containing 'View Data' and 'Create & Manage Data Feeds'. A notification banner at the top right states 'Data Delegation Requests Pending Approval for My CRID' with a link to 'View Data Delegation Rules for My CRID'. Below the navigation bar, a progress bar indicates the current step: '1. SELECT ENTITY(S) > 2. SELECT DELIVERY METHOD > 3. DEFINE FILTERS & FIELDS', with a 'VIEW FILE HISTORY' button on the right. The main content area prompts the user to 'Select how you would like to view your data from the options below.' and presents three options:

- Prepare for Online View:** Includes the instruction 'Select this option if you would like to view the data online in a table.' and a 'USE THIS METHOD' button.
- Prepare for Data Download:** Includes a 'File Format' dropdown (set to 'Delimited File') and a 'Delimiter' dropdown (set to 'Comma'), with a 'USE THIS METHOD' button.
- Send to Address:** Includes a 'File Format' dropdown (set to 'Delimited File'), a 'Delimiter' dropdown (set to 'Comma'), a 'Define Target' dropdown (set to 'Select', which is highlighted with a red box), a link to 'Add a server Go to address book', 'Email Notification' checkboxes for 'On Transfer Success' and 'On Transfer Failure', a 'File Transfer Format' dropdown (set to 'Un-zipped'), a 'TEST SERVER CONNECTION' button, and a 'USE THIS METHOD' button.

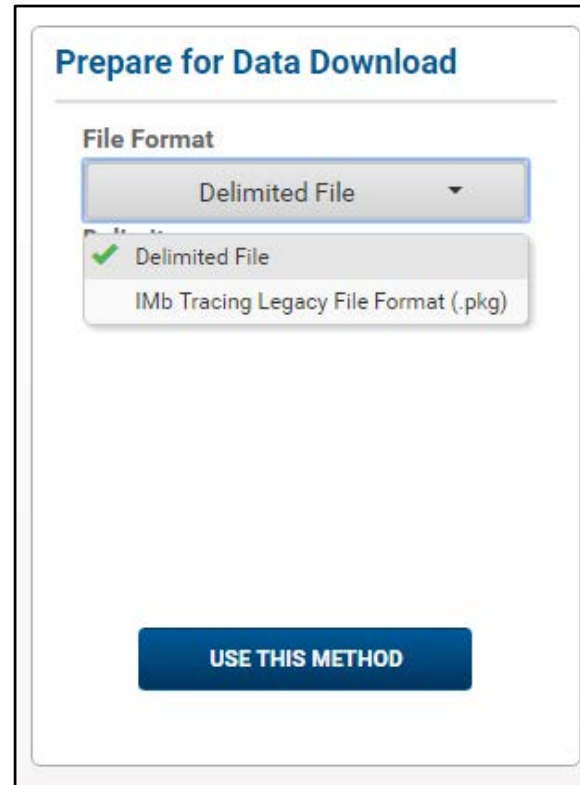


## Queries & Feeds – On Demand Reports

2. Select Delivery Method: Data Downloads contain additional settings.

**File Format** – Files can be created in delimited or the legacy confirm .pkg format.

**Delimiter** – Comma, tab, or custom delimiters can be used.



**Prepare for Data Download**

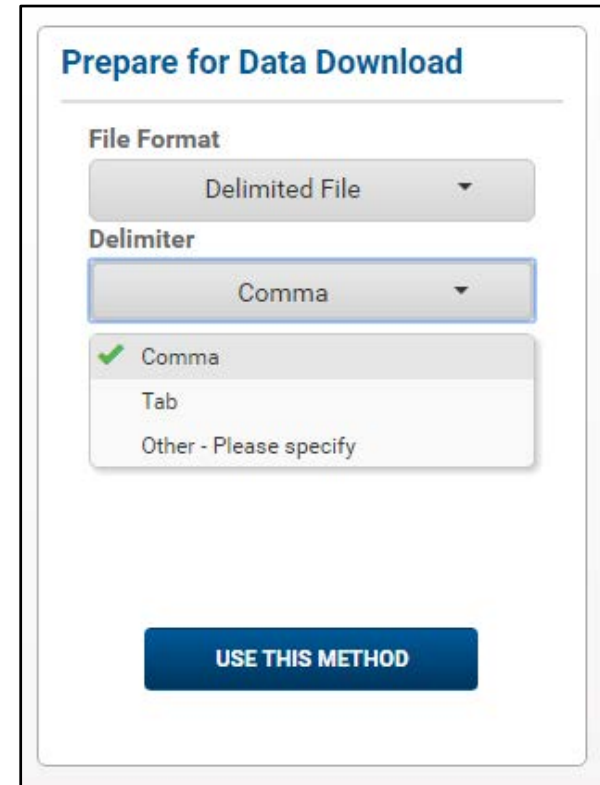
**File Format**

Delimited File ▼

✓ Delimited File

IMb Tracing Legacy File Format (.pkg)

**USE THIS METHOD**



**Prepare for Data Download**

**File Format**

Delimited File ▼

**Delimiter**

Comma ▼

✓ Comma

Tab

Other - Please specify

**USE THIS METHOD**

## Queries & Feeds – On Demand Reports

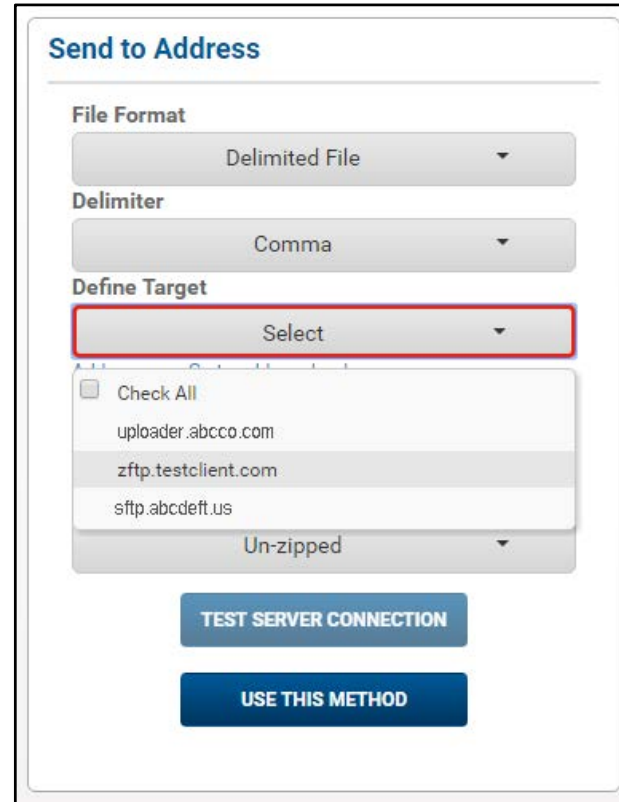
2. Select Delivery Method: Send to Address requires transfer settings.

**Define Target** – Select the destination where the files should be sent.

**Email Notification** – The contact linked to the selected target can be notified when the transfer succeeds or fails.

**File Transfer Format** – Files can be zipped (compressed) prior to being transferred.

**Test Server Connection** – A test file will be transferred to the destination to confirm the settings are correct.



**Send to Address**

**File Format**  
Delimited File

**Delimiter**  
Comma

**Define Target**  
Select

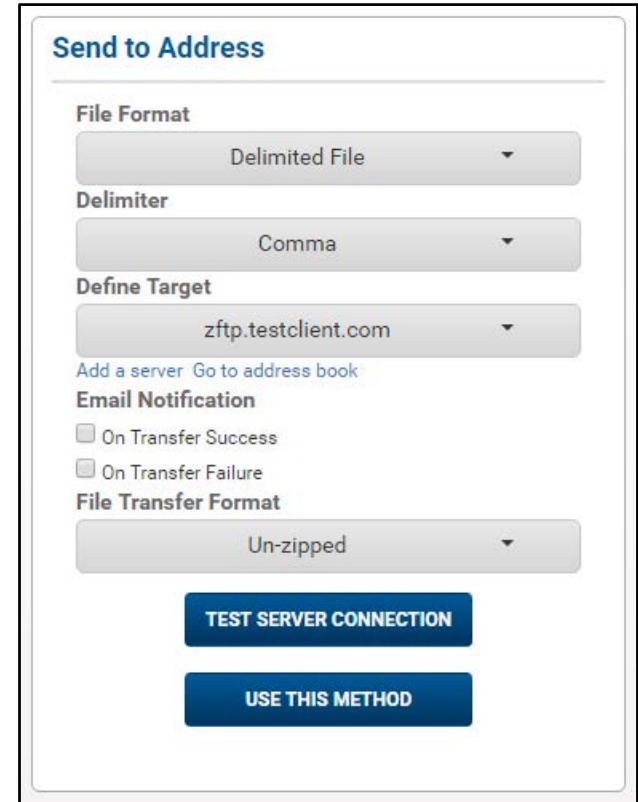
☐ Check All

- uploader.abcco.com
- zftp.testclient.com**
- sftp.abcdft.us

Un-zipped

**TEST SERVER CONNECTION**

**USE THIS METHOD**



**Send to Address**

**File Format**  
Delimited File

**Delimiter**  
Comma

**Define Target**  
zftp.testclient.com

[Add a server](#) [Go to address book](#)

**Email Notification**

☐ On Transfer Success

☐ On Transfer Failure

**File Transfer Format**  
Un-zipped

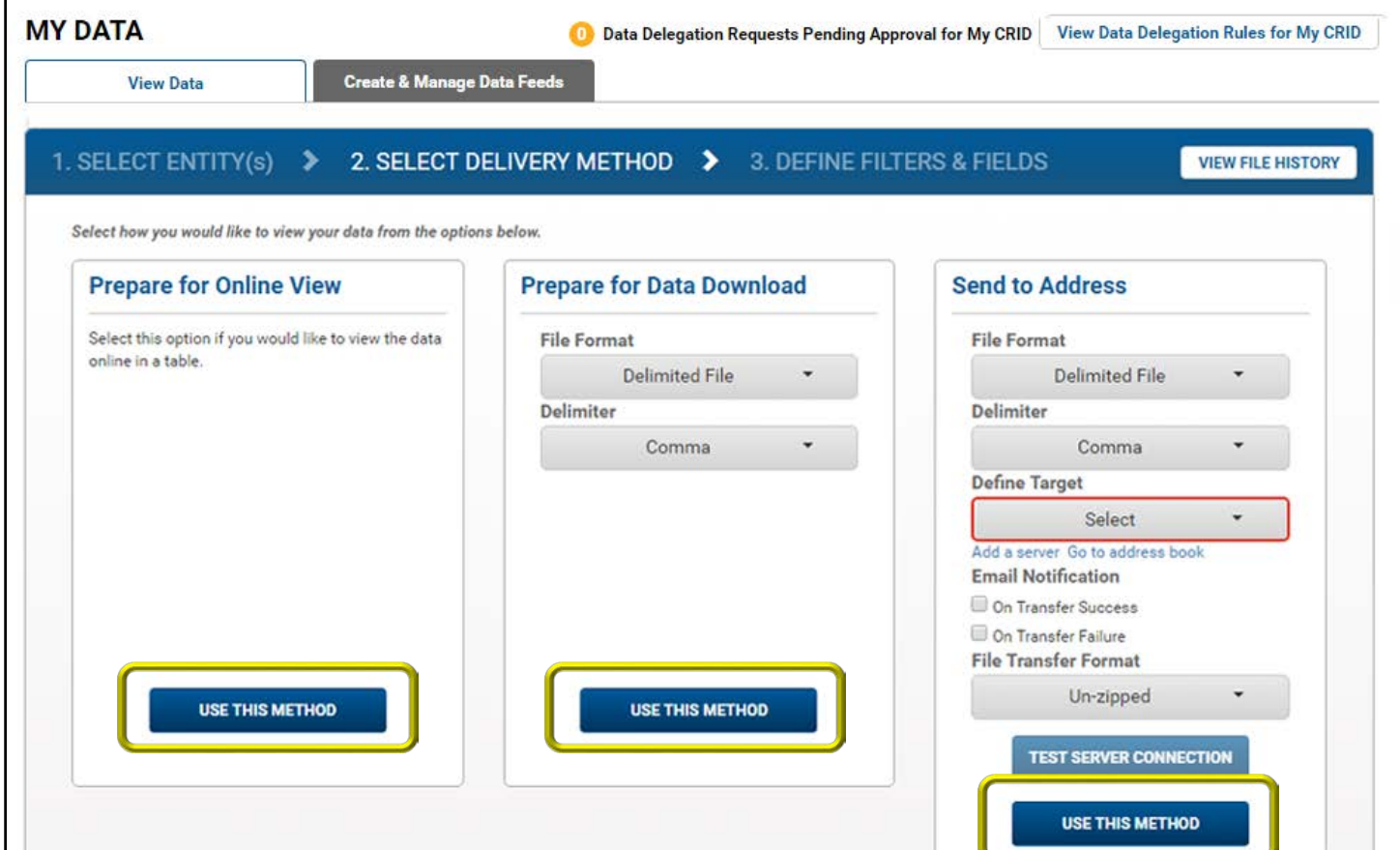
**TEST SERVER CONNECTION**

**USE THIS METHOD**

## Queries & Feeds – On Demand Reports

2. Select Delivery Method: Three delivery methods exist.

After all required settings are entered, click the **Use This Method** button under the desired transfer option to proceed.



**MY DATA** 0 Data Delegation Requests Pending Approval for My CRID [View Data Delegation Rules for My CRID](#)

[View Data](#) [Create & Manage Data Feeds](#)

1. SELECT ENTITY(S) ➤ 2. SELECT DELIVERY METHOD ➤ 3. DEFINE FILTERS & FIELDS [VIEW FILE HISTORY](#)

Select how you would like to view your data from the options below.

### Prepare for Online View

Select this option if you would like to view the data online in a table.

**USE THIS METHOD**

### Prepare for Data Download

**File Format**  
Delimited File

**Delimiter**  
Comma

**USE THIS METHOD**

### Send to Address

**File Format**  
Delimited File

**Delimiter**  
Comma

**Define Target**  
Select

[Add a server](#) [Go to address book](#)

**Email Notification**  
☐ On Transfer Success  
☐ On Transfer Failure

**File Transfer Format**  
Un-zipped

[TEST SERVER CONNECTION](#)

**USE THIS METHOD**

## Queries & Feeds – On Demand Reports

### 3. Define Filters & Fields: Filtering the Data

**Mail Object Type** – Data can be filtered by container, handling unit (tray, tub, sack), or bundle.

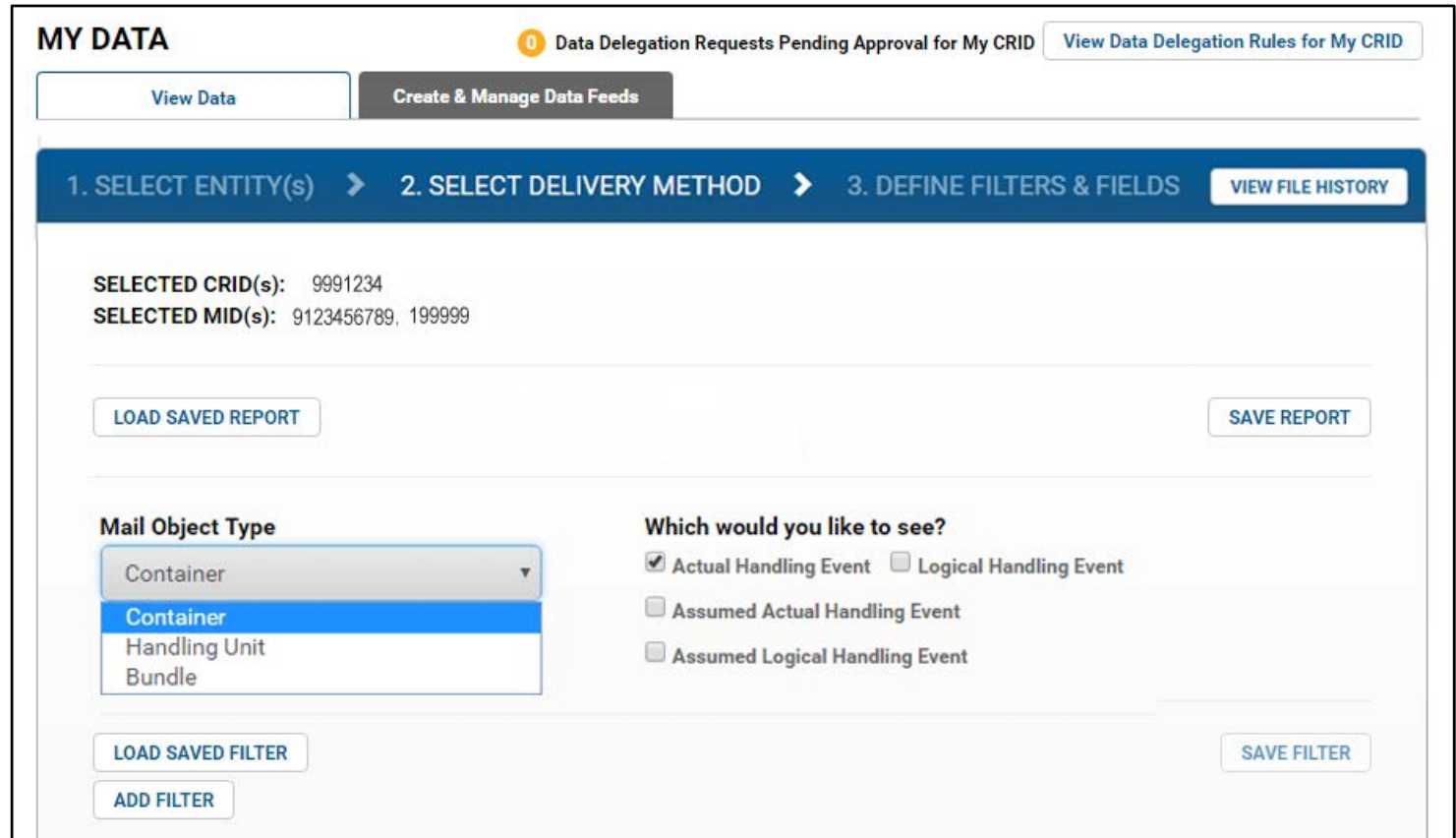
*On-demand reports cannot be created at the piece-level.*

**Which would you like to see** – Select the event types to be included.

**Actual Handling Event** – Event logged by an event that takes place. *i.e. A piece scan*

**Logical Handling Event** – System-generated event based on business rules. *i.e. “Out for Delivery” based on actual scanned “Arrival at Unit”*

**Assumed Events** – System-generated event based on nested object. *i.e. A piece is assumed to have arrived if its parent tray has arrived.*



The screenshot shows the 'MY DATA' interface with a navigation bar at the top containing 'View Data' and 'Create & Manage Data Feeds'. A notification banner indicates 'Data Delegation Requests Pending Approval for My CRID' with a link to 'View Data Delegation Rules for My CRID'. The main content area is divided into three steps: '1. SELECT ENTITY(s)', '2. SELECT DELIVERY METHOD', and '3. DEFINE FILTERS & FIELDS' (the current step), with a 'VIEW FILE HISTORY' link. Under 'SELECTED CRID(s)', the value '9991234' is shown. Under 'SELECTED MID(s)', the values '9123456789, 199999' are shown. There are 'LOAD SAVED REPORT' and 'SAVE REPORT' buttons. The 'Mail Object Type' section has a dropdown menu with 'Container' selected, and a list of options: 'Container', 'Handling Unit', and 'Bundle'. The 'Which would you like to see?' section has three checkboxes: 'Actual Handling Event' (checked), 'Logical Handling Event' (unchecked), and 'Assumed Logical Handling Event' (unchecked). There are 'LOAD SAVED FILTER', 'ADD FILTER', and 'SAVE FILTER' buttons.

## Queries & Feeds – On Demand Reports

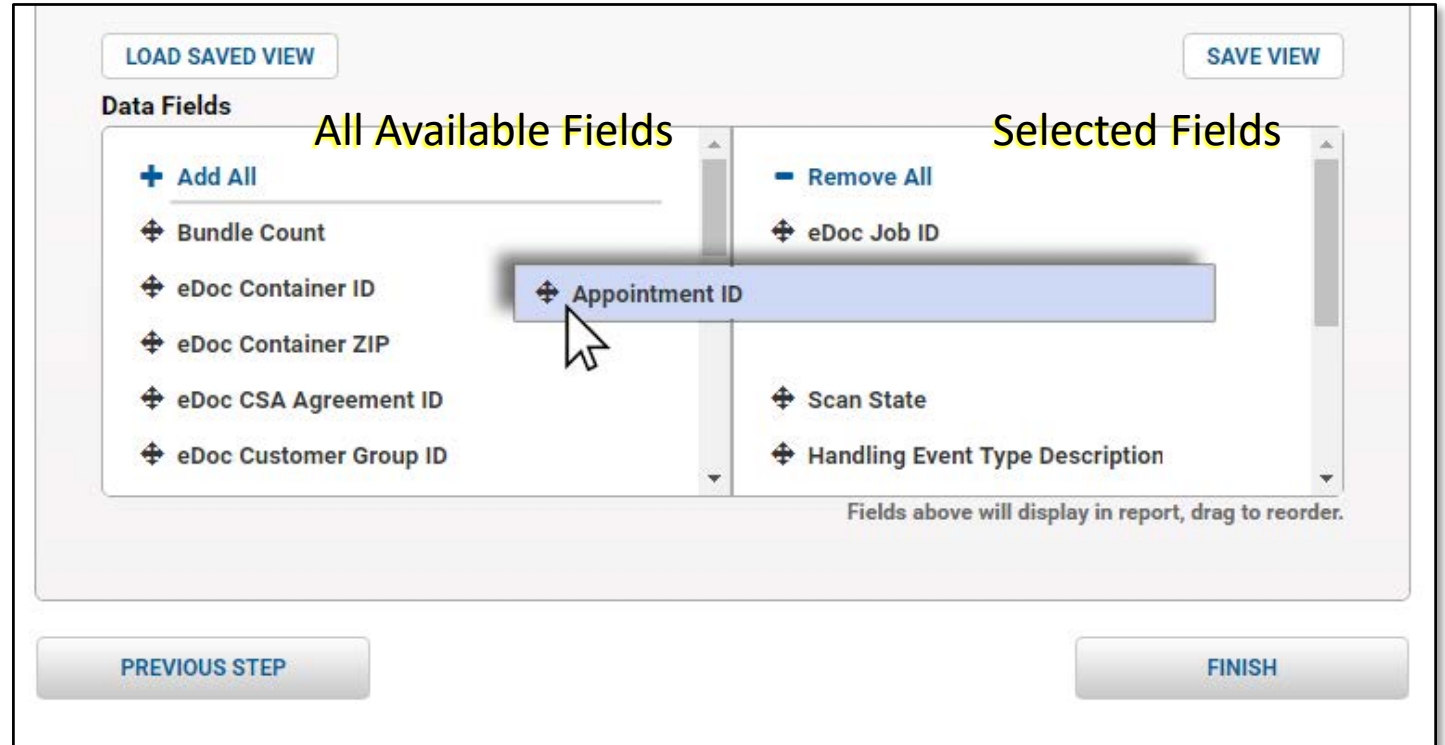
### 3. Define Filters & Fields: Selecting Report Fields

**Data Fields** – All available fields are displayed in the list box on the left.

Select fields for the report by dragging them from the left box and dropping them onto the right box.

Remove unwanted fields from the report by dragging them from the right box onto the left box.

Click the **Finish** button to run the report.



LOAD SAVED VIEW

SAVE VIEW

Data Fields

All Available Fields

Selected Fields

+ Add All

- Remove All

+ Bundle Count

+ eDoc Container ID

+ eDoc Container ZIP

+ eDoc CSA Agreement ID

+ eDoc Customer Group ID

+ Appointment ID

+ eDoc Job ID

+ Scan State

+ Handling Event Type Description

Fields above will display in report, drag to reorder.

PREVIOUS STEP

FINISH



## Queries & Feeds – On Demand Reports

Report Sample – Online View

### MY DATA

**0** Data Delegation Requests Pending Approval for My CRID

[View Data Delegation Rules for My CRID](#)

[View Data](#)

[Create & Manage Data Feeds](#)

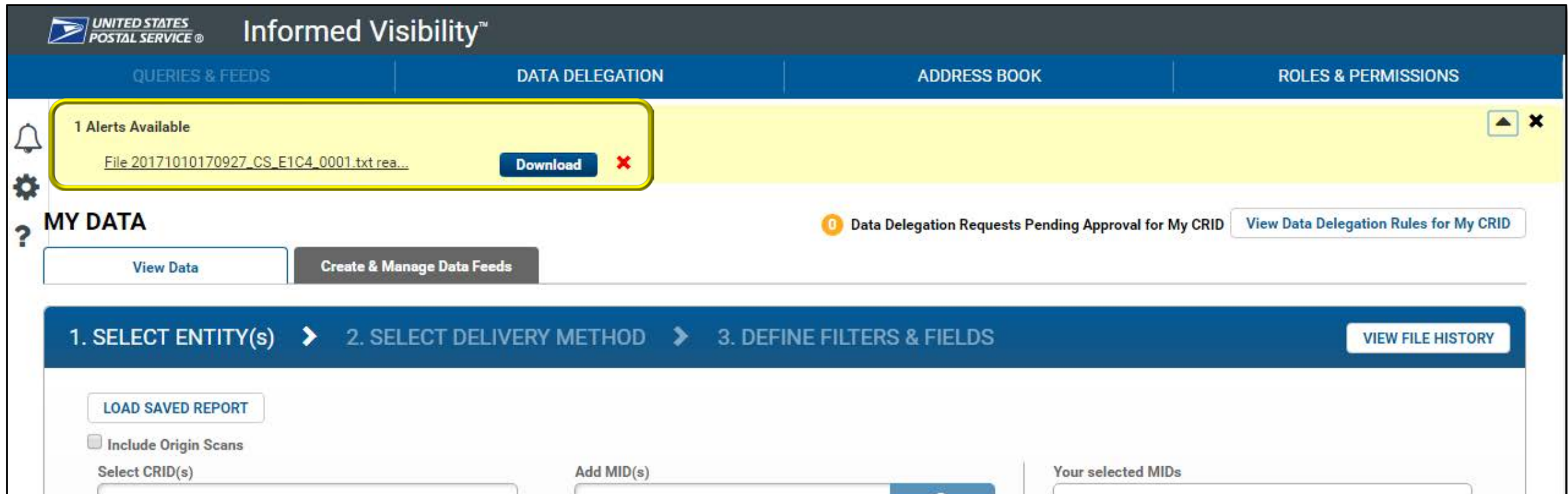
[EXPORT AS](#)

eDoc Job ID	IMcb	Scan State	Handling Event Description	Scan DateTime	Scan Facility Name	Scan Facility City	Scan Facility State
912445S1	99M912345678900000 ..	Enroute Arrive	Actual	2017-08-29 18:03:56-0...	NJI (NJ) NDC	JERSEY CITY	NJ
912144P4	99M912345678900000 ..	Enroute Arrive	Actual	2017-09-23 20:34:18-0...	NJI (NJ) NDC	JERSEY CITY	NJ
912944P1	99M912345678900000 ..	Enroute Arrive	Actual	2017-09-30 00:03:15-0...	NJI (NJ) NDC	JERSEY CITY	NJ
912944P1	99M912345678900000 ..	Enroute Arrive	Actual	2017-09-30 00:02:14-0...	NJI (NJ) NDC	JERSEY CITY	NJ
912944S7	99M912345678900000 ..	Enroute Arrive	Actual	2017-08-29 18:03:44-0...	NJI (NJ) NDC	JERSEY CITY	NJ
912243S6	99M912345678900000 ..	Enroute Arrive	Actual	2017-09-12 00:08:54-0...	NJI (NJ) NDC	JERSEY CITY	NJ

## Queries & Feeds – On Demand Reports

### Report Sample – Retrieving Data Downloads

Alerts are displayed on the IV dashboard when reports are ready to be downloaded.

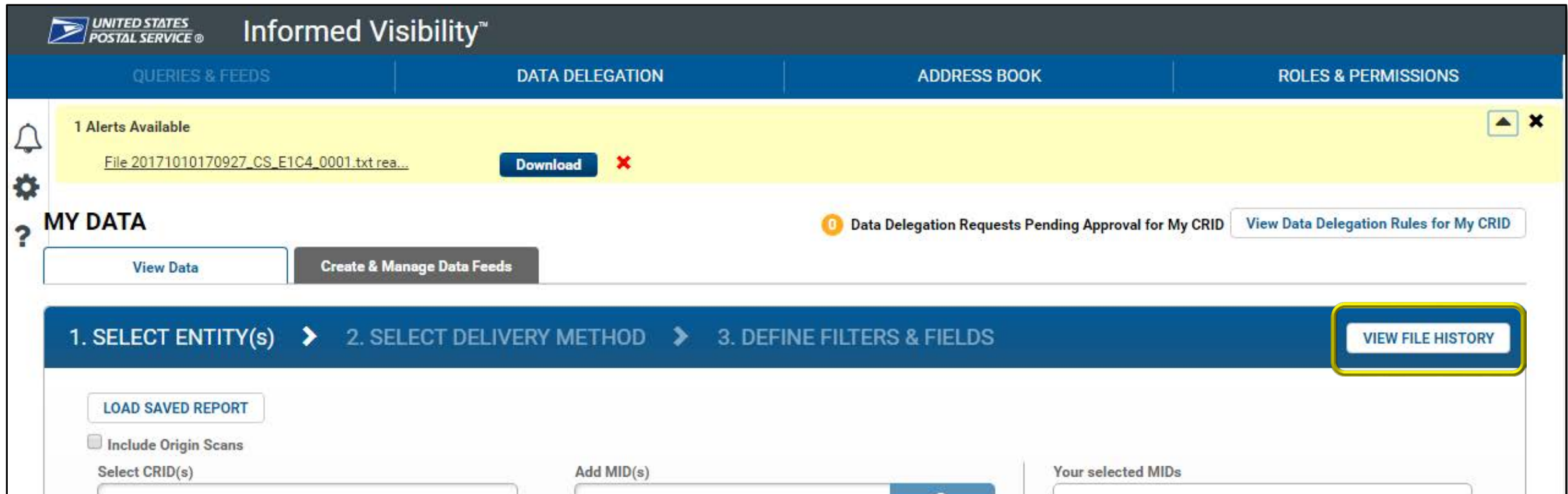


The screenshot displays the Informed Visibility dashboard interface. At the top, the United States Postal Service logo and the title "Informed Visibility™" are visible. Below this, a navigation bar contains four tabs: "QUERIES & FEEDS", "DATA DELEGATION", "ADDRESS BOOK", and "ROLES & PERMISSIONS". The "QUERIES & FEEDS" tab is active. A yellow alert banner at the top left indicates "1 Alerts Available" and shows a file named "File 20171010170927\_CS\_E1C4\_0001.txt rea..." with a "Download" button and a close icon. Below the alert, the "MY DATA" section is visible, featuring a "View Data" button and a "Create & Manage Data Feeds" button. A notification for "Data Delegation Requests Pending Approval for My CRID" is also present. The main content area shows a three-step process: "1. SELECT ENTITY(s)", "2. SELECT DELIVERY METHOD", and "3. DEFINE FILTERS & FIELDS", with a "VIEW FILE HISTORY" button. At the bottom, there are input fields for "Include Origin Scans", "Select CRID(s)", "Add MID(s)", and "Your selected MIDs".

## Queries & Feeds – On Demand Reports

Report Sample – Retrieving Data Downloads

Old reports are accessed through the [View File History](#) button.



The screenshot displays the Informed Visibility web application interface. At the top, the United States Postal Service logo and the text "Informed Visibility™" are visible. Below this is a navigation bar with four tabs: "QUERIES & FEEDS", "DATA DELEGATION", "ADDRESS BOOK", and "ROLES & PERMISSIONS". The "QUERIES & FEEDS" tab is currently selected. A yellow alert banner at the top left indicates "1 Alerts Available" and shows a file named "File 20171010170927\_CS\_E1C4\_0001.txt rea..." with a "Download" button and a red "X" icon. Below the alert banner, the "MY DATA" section is visible, featuring a "View Data" button and a "Create & Manage Data Feeds" button. To the right of the "MY DATA" section, there is a notification about "Data Delegation Requests Pending Approval for My CRID" with a "View Data Delegation Rules for My CRID" link. The main content area shows a progress bar with three steps: "1. SELECT ENTITY(s)", "2. SELECT DELIVERY METHOD", and "3. DEFINE FILTERS & FIELDS". A yellow box highlights the "VIEW FILE HISTORY" button in the top right corner of the main content area. Below the progress bar, there is a "LOAD SAVED REPORT" button and a checkbox for "Include Origin Scans". At the bottom, there are input fields for "Select CRID(s)", "Add MID(s)", and "Your selected MIDs".

## Queries & Feeds – On Demand Reports

### Report Sample – Data Download

eDoc Job ID	Handling E	IMcb	Piece Count	Scan DateTime	Scan Facility City	Scan Facility Name	Scan Fac	Scan State
912144AF	Actual	99M9123456789300000528	12616	2017-09-18 12:03:42-0700	FRESNO	FRESNO (CA) P&DC	CA	Entered at USPS
090417AE	Actual	99M9123456789400000200	12337	2017-09-18 12:28:03-0400	JACKSONVILLE	JACKSONVILLE (FL) P&DC	FL	Entered at USPS
912144AG	Actual	99M9123456789300000391	12736	2017-09-18 16:11:01-0500	KANSAS CITY	KANSAS CITY (MO) P&DC	MO	Entered at USPS
912144AJ	Actual	99M9123456789300000274	392	2017-09-18 18:40:12-0500	HAZELWOOD	SAINT LOUIS (MO) NDC	MO	Entered at USPS
912144AJ	Actual	99M9123456789300000274	392	2017-09-18 18:48:04-0500	HAZELWOOD	SAINT LOUIS (MO) NDC	MO	Enroute Arrive
912144AJ	Actual	99M9123456789300000274	392	2017-09-18 19:14:53-0500	HAZELWOOD	SAINT LOUIS (MO) NDC	MO	Enroute Arrive
912144AG	Actual	99M9123456789300000350	12905	2017-09-18 14:47:41-0500	EAGAN	ST PAUL (MN) NDC	MN	Entered at USPS
912144AD	Actual	99M9123456789300000459	16052	2017-09-18 09:35:06-0600	DENVER	DENVER (CO) P&DC	CO	Entered at USPS
912144AD	Actual	99M9123456789300000459	16052	2017-09-18 09:34:46-0600	DENVER	DENVER (CO) P&DC	CO	Enroute Depart
912144AD	Actual	99M9123456789300000438	9619	2017-09-18 10:50:38-0500	NORTH HOUSTON	NORTH HOUSTON (TX) P&DC	TX	Entered at USPS
912144AE	Actual	99M9123456789300000513	12847	2017-09-18 18:28:02-0700	SAN BERNARDINO	SAN BERNARDINO (CA) P&DC	CA	Entered at USPS
912144AD	Actual	99M9123456789300000423	12923	2017-09-18 11:42:58-0500	DALLAS	DALLAS (TX) P&DC	TX	Entered at USPS
912144AL	Actual	99M9123456789300000195	6506	2017-09-18 08:53:22-0400	NORTH CHARLESTON	CHARLESTON (SC) P&DF	SC	Entered at USPS
090417AE	Actual	99M9123456789400000199	12442	2017-09-18 12:31:47-0400	JACKSONVILLE	JACKSONVILLE (FL) P&DC	FL	Entered at USPS
204168A1	Actual	99M107068000000074945	22532	2017-09-18 10:52:06-0400	HARTFORD	HARTFORD (CT) P&DC	CT	Entered at USPS
205101AD	Actual	99M107068000000077049	735	2017-09-18 21:12:07-0400	NEW CASTLE	DELAWARE (DE) P&DC	DE	Enroute Arrive
204168A1	Actual	99M107068000000074944	19251	2017-09-18 10:47:35-0400	HARTFORD	HARTFORD (CT) P&DC	CT	Entered at USPS
912144AD	Actual	99M9123456789300000424	6855	2017-09-18 11:43:37-0500	DALLAS	DALLAS (TX) P&DC	TX	Entered at USPS

## Queries & Feeds – Data Feeds

### Data Feed

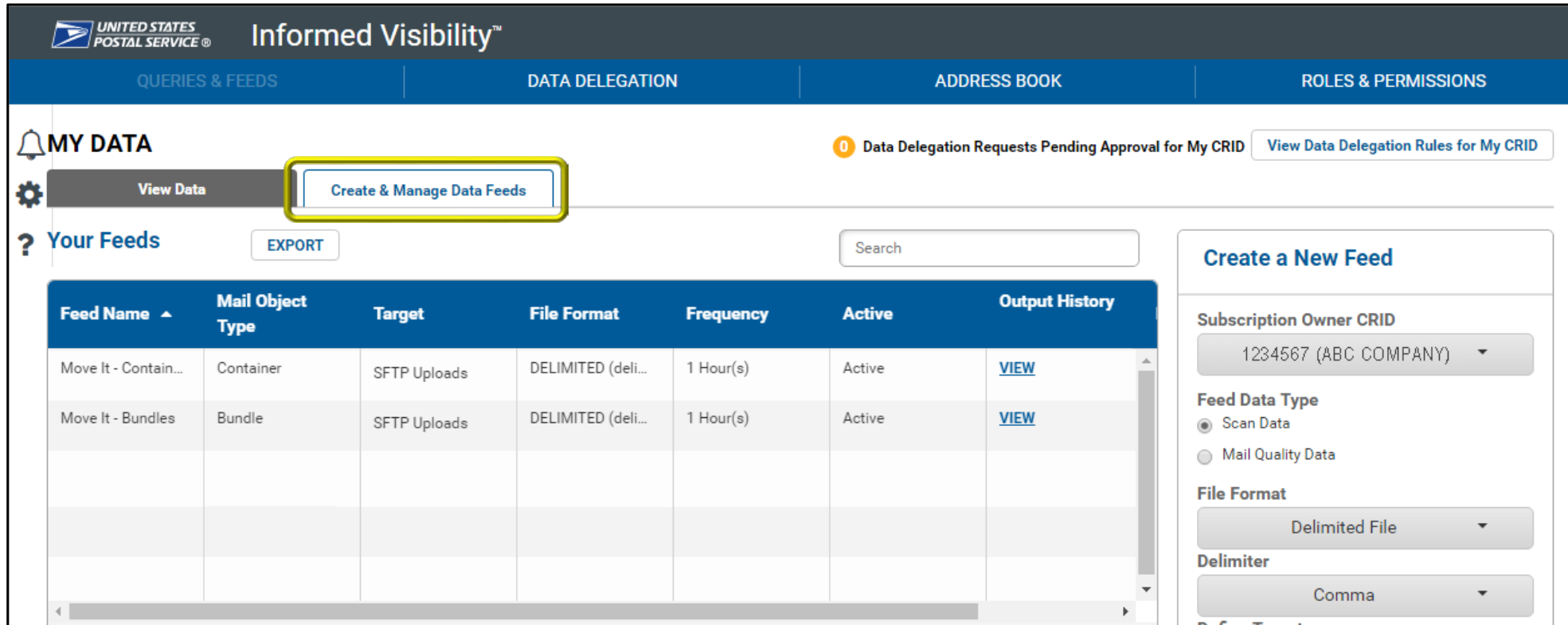
Reports are automatically delivered on a set schedule.



## Queries & Feeds – Data Feeds

### Accessing Data Feeds

Data Feeds are accessed through Queries & Feeds, Create & Manage Data Fields



The screenshot shows the 'Informed Visibility' interface with the 'QUERIES & FEEDS' tab selected. The 'MY DATA' section has a 'Create & Manage Data Feeds' button highlighted with a yellow box. Below this is the 'Your Feeds' section with a table of existing feeds and a 'Create a New Feed' sidebar on the right.

Feed Name	Mail Object Type	Target	File Format	Frequency	Active	Output History
Move It - Contain...	Container	SFTP Uploads	DELIMITED (deli...	1 Hour(s)	Active	<a href="#">VIEW</a>
Move It - Bundles	Bundle	SFTP Uploads	DELIMITED (deli...	1 Hour(s)	Active	<a href="#">VIEW</a>

**Create a New Feed**

Subscription Owner CRID: 1234567 (ABC COMPANY)

Feed Data Type: ☒ Scan Data ☐ Mail Quality Data

File Format: Delimited File

Delimiter: Comma

## Queries & Feeds – Data Feeds

### Creating Data Feeds

Many of the feed settings are similar to those of the on-demand reports.

*Refer to slides 9 & 10*

**Feed Type** – Two types of feeds are currently available.

**Scan Data** – Intelligent Mail tracking data

**Mail Quality Data** – Mailer Scorecard data

Fill in the settings, set the frequency, and click the **Continue** button to proceed.

### Create a New Feed

**Subscription Owner CRID**  
1234567 (ABC COMPANY) ▼

**Feed Data Type**  
☒ Scan Data  
☐ Mail Quality Data

**File Format**  
Delimited File ▼

**Delimiter**  
Comma ▼

**Define Target**  
SFTP Uploads ⚠ ▼ ☐ Online download  
[Add a server](#) [Go to address book](#)

**Email Notification**  
☐ On Transfer Success  
☐ On Transfer Failure

**File Transfer Format**  
Un-zipped ▼  
**TEST SERVER CONNECTION**

**Frequency**  
4 Hours ▼

**Start Time / Time Zone**  
12:00 AM ▼ Eastern (UTC-5)

**Name This Feed**  
My Subscription

**CONTINUE**

## Resources

Business Customer Gateway

<https://gateway.usps.com/>

Informed Visibility

<https://iv.usps.com>

Informed Visibility on PostalPro

<https://postalpro.usps.com/visibility-and-tracking/informed-visibility-iv>

# QUESTIONS?

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# THANK you!

A downloaded PDF will be available on [www.gppcc.org](http://www.gppcc.org)